

Action Plan

Recommendation	Required to implement	Budget required	Funding Source	Action Owner	Timescales for	Update RAG rating
Create an Access Officer post	To be funded through existing budgets	£24k per annum	To be funded through existing budgets	AD for Lifelong Learning, Communities and Neighbourhoods	Spring 2022	Recruitment taken place but no one suitable applied. Recommendation to bring in an access consultant and readvertise.
Develop a York Standard for the city centre with disabled groups and stakeholders	To be delivered by the Access Officer but would need to cost any proposals and seek appropriate funding for	None	To be delivered by the Access Officer	Access Officer	December 2022	Identified as priority action for the access consultant
Consult on permanently extending the footstreets until 7pm	Undertake Statutory consultation	None	Existing Resource	Head of Transport	Complete by	Not yet commenced due to current legislative context
Disabled Access						
Implement disabled bays as per statutory consultation, and continue to explore additional locations on the edge of the footstreets		None	Existing Transport Budgets	Head of Transport	February 2022	All those approved at Exec Member Decision Session are implemented, except Blake Street which is dependent on HVM placement
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Invest in Shopmobility to increase awareness of the service	CYC promotion support Additional grant	£10k (one off)	Covid Recovery contingency	Head of Transport	March 2022	Funds provided; update on what impact has been has been requested

Access Officer to work with Shopmobility, expand the provision of mobility aids, and meeting the needs of service users	To be delivered by the Access Officer	TBC		Access Officer	Summer 2022	Access Officer action
Investing in the Dial-&- Ride service, to improve awareness	CYC promotion support Additional grant	£10k (one off)	Covid Recovery contingency	Head of Transport	March 2022	Funds provided; update on what impact has been has been requested
Investing in the Dial-&- Ride service, to better meet the needs of service users		£50k (one off)	Covid Recovery Contingency	Head of Transport	Proposals Summer 2022	To be completed in conjunction with the City Centre Shuttle Feasibility
Work with micro mobility operator (Tier) to explore the roll out of mobility aids at key points across the city		No – Commercial Operator	Not Required	Head of Transport	Summer 2022	Ongoing lobbying, considering as part of national roll out
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Continue to work with disabled people to assess what constitutes a mobility aid and should be permitted in the footstreet areas.	To be delivered by the Access Officer	No	Not Required	Access Officer	On-going	Dependent on Access Officer propose an Access Consultant is appointed
Improved routes into and around the city centre, included improved paving and dropped kerbs	Dropped kerbs, paving	£250k one off	Active Travel Fund (subject to successful bid) or prioritised Transport Budgets	Head of Transport/Access Officer	Spring 2022	Active travel fund bid was rejected by DfT. Executive approved funding to progress this programme in March date. Through works in Stonegate 8 new dropped kerbs have been added. Further works planned in autumn and in spring as set out in report.

Additional seating to be provided at key points along routes in to and around the city centre	Locations to be co-designed with disabled groups, to be delivered by the	£15,000 one off	Public Realm budgets	Head of Transport/Access Officer	Summer 2022	Identified as priority action for the access consultant
Improve access to disabled toilets in the city centre through multi-partner provision	Work with stakeholders and partners to improve access Support Home Instead and YDRF to progress the "Take a Seat+" initiative	TBC	Subject to Changing Places bid for physical improvements	AD for Lifelong Learning, Communities and Neighbourhoods	Initiative launch planned for Spring 2022	Secured £244,000 changing places fund to deliver toilets improvements over the next three years. Four locations in the city centre have been identified as possible locations including West Offices to bring up to improved standard, Nunnery Lane public toilets (need a project manager), York Castle Museum, York Art Gallery. In addition the Take a Seat+ campaign is up and running allowing private businesses to promote their facilities for allowing someone to rest and use the toilet, 50 plus businesses have signed up.
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Carry out a feasibility study for a dedicated shuttle service for disabled people and those with mobility issues	Initial engagement carried out by Access Officer Study already carried out, further work required to understand service user needs and requirements to inform any future proposals	£50k one off	Bus Service Improvement Plan funding (subject to successful bid)	Head of Transport	Subject to successful funding bid	Successful BISP bid, but no funds released yet by DfT. Recommendation to use existing funds to progress with coproduction.

Improve awareness of Blue Badge parking and services which are available to improve access to the city centre including toilets, accessible routes	Identify the improvements as listed in this action plan and compile in to single point of reference	No	Existing Transport budgets	Head of Transport/Access Officer	December 2022	Website updated, hard copy leaflet also produced and distributed, see Annex D
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Work with the Quality Bus Partnership, and local disability representative groups to review how drivers prioritise wheelchair users' access and make Class 3 access training		No		Access Officer	Commence Spring 2022	Links to BSIP and Enhanced Partnership and representation of disability groups in the partnership
Cycling, e-scooters and e-bikes						
Improving existing city centre cycle routes	Improved route and signing along High Petergate, Minster Yard, Deangate, Goodramgate, Aldwark, Hungate, Navigation Road and Walmgate	£250k one off	LTP 4 (part of wider package of improvements totalling £600,000) Active Travel Fund (subject to successful bid)	Head of Transport		Active Travel Funding was not received and will be considered as part of LTP4 action plans.

Improve city centre cycle parking	Upgrade existing cycle parking facilities, introduce provision for adapted cycles and look at city centre lockers/secure storage	£150k one off	Active Travel Fund (subject to successful bid)	Head of Transport		Active Travel funding was received, the existing cycle parking facilities in the city centre will be upgraded to bring them into line with the latest best practice in terms of spacing, type and the ability to accommodate larger cycles such as load bikes, bikes with panniers, or trailers. Specific parking racks or areas for users of adapted cycles will be designated. Engagement with residents will take place in the development of proposals.
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Deliveries						
Undertake a feasibility study for a city centre transshipment hub	Carry out a feasibility study and pilot scheme looking in to low emission deliveries	£300k one off	Defra	Head of Transport		Lease for premises approved in June 22 for trail
Work with the BID to continue to understand the evolving nature of food delivery businesses in the city centre		Not required	Existing resource	Head of Regeneration and Economy	Ongoing	Work ongoing; update to be provided.
Taxis						
Clearer signage indicating location of taxi ranks (Clifford Street)	Unmet Demand Survey	No	To be carried out by licencing team	Head of Public Protection	Spring 2022	Signage ordered and to be installed shortly

Potential new evening rank on Piccadilly	Unmet Demand Survey	No	To be carried out by licencing team	Head of Public Protection	Spring 2022	The city's ranks have been reviewed as part of unmet demand survey (at the Licensing Committee Members request), including rank abuse. At meeting on 7 June, members agreed to defer the location of new ranks etc (and potentially taking unused ranks away) to when we review the taxi licencing policy later in the year.
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Forum to be facilitated between Taxi operators/drivers and representation from disabled groups to discuss how the taxis could better meet the needs of service users	Representation to be invited to the Taxi Association Forum	No	To be carried out by licencing team	Head of Public Protection	Nov/Dec 2021	A representative from the York Disability Rights Forum attended the Taxi Association Meeting on 22 March 2022 and discussed the needs of disabled users. It was well received, and we've agreed to invite them back from time to time (or they can request to come at any time).
Total		£1.1m				